

CIH Level 2 Certificate in Housing Practice

About this course

The CIH Level 2 Certificate in Housing Practice is an introductory vocationally-related qualification in housing. The qualification will provide learners with an understanding of housing, prepare them for a career in housing and provide a platform for future study if and when they wish to continue.

This course is particularly suitable for:

- Individuals new to housing and those who want to improve their general awareness of housing issues
- People working in housing who wish to attain an initial qualification in housing and having perhaps been out of the education loop for a while, may be reluctant to study at Level 3 initially
- Residents wishing to explore housing issues to enhance their personal involvement in, and understanding of, housing issues

The course is generally delivered over six months and aims to:

- Provide learners with a basic understanding of housing
- Introduce some of the skills and knowledge necessary to participate in housing-related activities
- Prepare learners for future study. Learners may progress to the CIH Level 3 Certificate in Housing Practice

What units are included?

To be awarded the qualification learners must successfully complete the following four units:

- 1) Housing provision and housing organisations
- 2) Customer service for housing
- 3) Professional development in housing
- 4) Assets, repairs and maintenance



How we Deliver these Programmes

Our experience informs us that live workshops (usually teams based) are essential ingredients of our delivery model. We recommend workshops are held at approximately 3-4 weekly intervals to ensure learner momentum and engagement is maintained, whilst allowing sufficient time for participants to work on the qualification between sessions. The timing of these sessions also ensures less impact on workforce planning and business needs. We offer 'open' courses that run regularly around the country and 'in-house' organisation specific programmes (see In-house option)



In-house Option

We can (and frequently do) deliver this qualification in-house and can also offer a blend of face to face/remote workshops, based on overall numbers and client preferences. We can also investigate the possibility of growing learner numbers locally to support an in-house programme. This enables us to run a programme at a time and place to suit to support the organisation/learners and eliminate travel costs.

Training with Kingdom Academy

When people train with us they have the reassurance that we have gained considerable experience in delivering housing qualifications for a wide variety of clients, over a number of years. These programmes are expertly delivered by our national team of specialist housing trainers:

- We can deliver CIH qualifications and training for employers on a national, regional or local basis as either in-house or open programmes
- We offer comprehensive support throughout the learner journey
- Our approach to client engagement is based upon partnership and transparency
- All tutors engaged to deliver respective programmes will be selected for their skills and background and have relevant housing practitioner experience
- Workshops will be practical and applied. Workshops will facilitate a delivery style centred on participant experiences, case studies and problem solving
- A flexible approach to delivery timetables and methods. KA will facilitate and deliver face to face and remote based workshops at times and locations to suit client needs, wherever possible
- We offer roll on, roll off programmes
- We have experience of working with and supporting learners from non-traditional educational backgrounds; those with English as a second language and those from disadvantaged communities - we recognise that each learner is different
- We secure repeat business from the vast majority of our clients

Contact Us

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