

# CIH Level 3 Certificate in Housing Practice

## About this course

The CIH Level 3 Certificate in Housing Practice provides individuals with the technical knowledge and understanding across a broad range of frontline housing practices at an operational level.

### This course is particularly suitable for:

- Individuals working in a frontline capacity in a wide range of housing and housing related roles
- Learners who already have a level 2 qualification and/or experience of working in housing

### The course is generally delivered over 10-11 months and aims to:

- Provide the knowledge and skills required to operate effectively in a frontline capacity in the housing sector
- Prepare learners for future study. Learners may wish to progress to the CIH Level 4 Certificate in Housing

## What units are included?

To be awarded the qualification learners must successfully complete eight units. The eight units Kingdom Academy Associates usually deliver are as follows:

- 1) Professional practice skills for housing
- 2) The Housing system
- 3) Delivery of Housing services
- 4) Involving housing services users
- 5) Legal framework of housing
- 6) Occupancy tenure and lettings
- 7) Dealing with ASB
- 8) Rental income management

\*Please note that we can also offer a choice on units, i.e. Homelessness services and prevention coupled with The framework for Housing information and advice can replace Dealing with ASB in Housing and Rental income management. We can also potentially offer some bespoke units for in-house cohorts



## How we Deliver these Programmes

Our experience informs us that live workshops (usually teams based) are essential ingredients of our delivery model. We recommend workshops are held at approximately 3-4 weekly intervals to ensure learner momentum and engagement is maintained, whilst allowing sufficient time for participants to work on the qualification between sessions. The timing of these sessions also ensures less impact on workforce planning and business needs. We offer 'open' courses that run regularly around the country and 'in-house' organisation specific programmes (see In-house option)



### In-house Option

We can (and frequently do) deliver this qualification in-house and can also offer a blend of face to face/remote workshops, based on overall numbers and client preferences. We can also investigate the possibility of growing learner numbers locally to support an in-house programme. This enables us to run a programme at a time and place to suit to support the organisation/learners and eliminate travel costs. We can also potentially offer some bespoke units for in-house cohorts.

## Training with Kingdom Academy

When people train with us they have the reassurance that we have gained considerable experience in delivering housing qualifications for a wide variety of clients, over a number of years. These programmes are expertly delivered by our national team of specialist housing trainers:

- We can deliver CIH qualifications and training for employers on a national, regional or local basis as either in-house or open programmes
- We offer comprehensive support throughout the learner journey
- Our approach to client engagement is based upon partnership and transparency
- All tutors engaged to deliver respective programmes will be selected for their skills and background and have relevant housing practitioner experience
- Workshops will be practical and applied. Workshops will facilitate a delivery style centred on participant experiences, case studies and problem solving
- A flexible approach to delivery timetables and methods. Kingdom Academy will facilitate and deliver face to face and remote based workshops at times and locations to suit client needs, wherever possible
- We offer roll on, roll off programmes
- We have experience of working with and supporting learners from non-traditional educational backgrounds; those with English as a second language and those from disadvantaged communities - we recognise that each learner is different
- We secure repeat business from the vast majority of our clients

## Contact Us

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