



SECURITY

CLEANING

RECRUITMENT

TRAINING

KINGDOM

Service with **Care**

**FREQUENTLY ASKED
QUESTIONS (FAQ)**
About Environmental Enforcement Services

Q1: What are Environmental Enforcement Services?

A1: Environmental Enforcement Services are initiatives aimed at tackling environmental crimes such as littering, fly-tipping, dog fouling, and anti-social behaviour. These services ensure that the community is informed and educated about maintaining a clean and green environment.

Q2: Who provides Environmental Enforcement Services?

A2: These services can be provided by local authorities or private contractors. For example, a Council can partner with The Kingdom Group to enhance their enforcement capabilities.

Q3: What is the main objectives of Environmental Enforcement Services?

A3: Our objectives include reducing environmental crimes, improving public space and local environmental quality, and ensuring compliance with environmental regulations. This leads to a safer, cleaner, and Greener community.

Q4: What types of offences are dealt with by Environmental Enforcement Services?

A4: Offences targeted include littering, fly-tipping, dog fouling, illegal street trading, and other environmental crimes. Enforcement officers issue Fixed Penalty Notices (FPNs) to offenders as a conditional offer to resolve the matter without court proceedings.

Q5: How do Environmental Enforcement Services benefit the community?

A5: These services help maintain clean and safe streets and public spaces, enhance the quality of life, and promote compliant public behaviour. They also support local authorities in managing complex enforcement cases and provide additional resources for hotspot area enforcement.

Q6: What is the role of enforcement officers in Environmental Enforcement Services?

A6: Enforcement officers patrol designated areas, issue FPNs, and educate the public about environmental regulations. They work in partnership with local authorities to achieve the service's aims and objectives.

Q7: How are Environmental Enforcement Services funded?

A7: Funding can come from various sources, including local authority budgets and revenue generated from FPNs.

Q8: What is the process for issuing a Fixed Penalty Notice (FPN)?

A8: When an enforcement officer identifies an offence, they issue an FPN to the offender. The offender can either discharge liability by paying the FPN, or reject the offer and face prosecution in the Magistrates Court.

Q9: How can the public report environmental crimes?

A9: The public can report environmental crimes through various channels, such as local authority websites, dedicated hotlines, or mobile apps. Reports are then investigated by enforcement officers.

Q10: What training and background checks do enforcement officers have?

A10: All enforcement officers undergo an accredited training course to ensure they are fully equipped to handle their duties. Additionally, all officers are DBS vetted to ensure they meet the necessary background check requirements.